

UNION GENERAL HOSPITAL

Statement of Non-Discrimination

As a recipient of federally administered funds and in accordance with Section 1557 of the Patient Protection and Affordable Care Act of 2010, 42 U.S.C. § 18116, Union General Hospital does not exclude services or benefits to, or otherwise discriminate against, any person on the ground of race, color, national origin, or on the basis of disability or age, or of sex (including gender identity) in admission to, participation in, or receipt of the services or benefits under any of its programs and activities, whether carried out directly by the provider or through a contractor or any other entity with which arranges to provide its services.

Union General Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Union General Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Union General Hospital provides free aid and services to people with disabilities to communicate effectively with us, such as:

- Information written in other languages
- Magnifying instruments for easier reading
- Drawing Boards and Sign Language Video Interpreting Services for the Hearing Impaired
- Provides free language services to people whose primary language is not English through three-way language assistance phones.

If you need these services, contact Taylor Smith (318-368-7077) or Ann Pipes (318-368-7081)

If you believe that Union General Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Taylor Smith or Ann Pipes, 901 James Avenue, Farmerville, LA 71241 (318) 368-7077 or (318) 368-7081, fax: (318) 368-7903, tbsmith@uniongen.org or apipes@uniongen.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Taylor Smith or Ann Pipes are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services: 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>