



## **Union General Hospital Financial Assistance Policy Summary**

### **Eligibility**

Union General Hospital (“Hospital”) offers no charge services for Inpatient and Emergency Room care for individuals eligible under our Financial Assistance (or Charity Care) Policy (“FAP”) Eligibility is based on the Hospital’s FAP, which includes using the Federal Poverty Guidelines, number of dependents, and gross annual income along with supportive income documents. Additional means of determining eligibility may be utilized by the hospital if individual circumstance supports that a completed application is not practical.

### **Income Guidelines**

Patients eligible for the Hospital’s Financial Assistance will not be charged more than the amount generally billed for emergency or other medically necessary care. If meeting the Hospital’s FAP requirements, patients with income from all sources up to 250% of current Federal Poverty Guidelines will qualify for 100% discount of their Hospital services. If a patient with Medicaid coverage has non-covered charges, no additional screening will be required to qualify for Financial Assistance.

### **Collection Procedures**

Normal collection procedures will be followed for all patients unless the Hospital’s Financial Assistance Application Form is completed and submitted to the Hospital. Patients with incomplete applications will receive written notification identifying the additional information and the final date information or payment must be received to prevent submission of account to an outside agency for collection. Any unpaid accounts that do not qualify for Financial Assistance will be handled in accordance with the Hospital’s Collection Policy, which may include garnishment, referral to a collection agency, legal action, and/or reporting to a credit agency. The Hospital’s detailed Collection Policy is available on the website listed below or upon request.

### **Basis for Calculating Charges**

Patients who qualify for financial assistance under this policy will receive 100% coverage for emergency and medically necessary services. Although IRS regulations require hospitals to limit charges to no more than the Amounts Generally Billed (AGB) to insured patients, this policy goes further by providing free care to all eligible individuals. UGH calculates AGB annually using the look-back method, based on actual claims paid by Medicare fee-for-service and private insurers. This approach ensures that no FAP-eligible patient is charged more than AGB—and in fact, is charged less, consistent with the hospital’s commitment to equitable access and community care.

### **Information on Obtaining the Hospital Financial Assistance Application Form and Policies**

Additional information along with a printable Charity Care Assistance (FAP) Form, Full Detailed Hospital Financial Assistance (Charity Care) Policy, and the detailed Hospital Collection Procedure Policy is available at our website, <http://www.uniongen.org/>. The Federal Poverty Guidelines chart to determine eligibility is part of the FAP. To print the Hospital Charity Care Assistance Application Form, go to the Financial Assistance Policy page (under the Patient Info tab) and click on Charity Care Assistance Application Form. This form and the policies listed are also available in Spanish.

### **Hospital Methods of Providing the Hospital Financial Assistance Application Form**

Applications will be mailed to you at no cost by calling the Financial Counselor at 318-368-6522. The Hospital Financial Assistance Summary Policy and the Hospital Charity Care Assistance Application Form may be reviewed and printed by following the instructions in the above paragraph with the web site links. Paper copies of the Hospital Charity Care Assistance Application Form and Hospital Financial Assistance Policy Summary may be obtained from the Financial Counselor at Union General Hospital. Our applications are available in English or Spanish.

### **Facility Providers Covered by FAP**

<b>Name of Physician</b>	<b>National Provider Identifier (NPI)</b>	<b>Specialty</b>
Emergency Staffing Solutions	1063533933	Emergency Medicine

**Facility Providers NOT Covered by FAP**

<b>Name of Physician</b>	<b>National Provider Identifier (NPI)</b>	<b>Specialty</b>
Delta Pathology Group, LLC	1871627067	Pathologist
Omega Diagnostics, LLC	1698712879	Pathologist
Bayou Anesthesia Group, LLC	1528365947	CRNA Group
Regonial Radiology	1336192863	Radiology
Assad Mouhffel, MD	1760591010	Cardiology
Radiology Associates, APC	1104855402	Radiology (Mammos)
Steven Unkel, MD	1770544124	Primary Care
Steven Venters, MD	1780631168	Internal Medicine

**Questions and Assistance in Completion of Financial Assistance Application Form**

For further questions or assistance in completion of the FAP application or to request a summary or complete copy of our Financial Assistance Policy, please call our Financial Counselor at 318-368-6522. You may also request a summary or complete copy of our Financial Assistance Policy in writing to: Union General Hospital, ATTN: Financial Counselor, P.O. Box 398, Farmerville, LA 71241.