



“Providing Quality Service with Compassionate Care”

Terms & Conditions

Website Use

Welcome to the Union General Hospital website. By accessing or using this website, you agree to comply with these Terms & Conditions and all applicable laws and regulations.

Healthcare Information Disclaimer

Information provided on this website is for general informational purposes only and is not intended to replace professional medical advice, diagnosis, or treatment. Always seek the advice of your physician or other qualified healthcare provider regarding any medical condition.

No Emergency Communications

This website, email communications, patient portal messages, and text messaging services should not be used for medical emergencies. If you are experiencing a medical emergency, call 911 or go to the nearest emergency room immediately.

Text Messaging Services

By providing your mobile phone number, you consent to receive text messages from Union General Hospital regarding appointments, registration, care coordination, billing notifications, patient surveys, and other healthcare-related communications.

Message frequency may vary based on your healthcare needs and interactions with Union General Hospital.

Message and data rates may apply depending on your mobile carrier and service plan.

Carriers are not liable for delayed or undelivered messages.

Text messages sent via SMS and RCS channels are not fully secure and may not be HIPAA-compliant. Union General Hospital takes reasonable precautions to safeguard your privacy by limiting text message content to non-sensitive notifications. Any communications containing detailed Protected Health Information (PHI) will be transmitted through a separate, secure communication channel.

You may opt out of receiving text messages at any time by replying STOP to any message. After opting out, you will receive a confirmation message and will no longer receive text messages from Union General Hospital unless you choose to re-enroll.

For assistance, reply HELP to any message or contact Union General Hospital at (318) 368-9751.



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Consent to receive text messages is not a condition of receiving healthcare services.

Your use of our text messaging services is also subject to our Privacy Policy.

By providing your mobile phone number and consenting to receive text messages, you acknowledge and agree to these terms.

Privacy

Your use of this website and our communication services is subject to our Privacy Policy. Union General Hospital is committed to protecting patient information in accordance with applicable federal and state laws, including HIPAA.

Third-Party Links

This website may contain links to third-party websites for your convenience. Union General Hospital is not responsible for the content, privacy practices, or accuracy of information on external websites.

Limitation of Liability

Union General Hospital makes reasonable efforts to ensure the accuracy of information on this website but does not guarantee that all content is complete, accurate, or current. Union General Hospital shall not be liable for any damages arising from the use of this website.

Changes to These Terms

Union General Hospital reserves the right to modify these Terms & Conditions at any time. Changes will be effective upon posting to this website.

Contact Information

Union General Hospital
901 James Avenue
Farmerville, LA 71241
Phone: (318) 368-9751